



Lifeline Unit

What is it?

The Lifeline unit is a simple to use telecare home alarm unit, which supports independent living by enabling the home environment to be monitored 24 hours a day.

Who is it for?

It is ideal for anyone needing extra support to maintain independence at home. The Lifeline Vi and Vi+ provides reassurance and confidence to users, as it means help is never far away. The devices are suitable for older people living alone, individuals recuperating after a hospital stay and anyone with reduced mobility or long term health conditions

How does it work?

The Lifeline unit links with a wide range of telecare sensors and connects directly to a monitoring centre through a telephone line.

Users are automatically connected to the monitoring centre when a linked device raises an alert. Alternatively, users can press a button on the Lifeline unit to call for help. The monitoring centre operator is able to respond to the caller through the unit's loudspeaker/microphone and take appropriate action, such as contacting a family member, carer, or the emergency services.

Additional sensors, placed discreetly around the home, detect risks such as fire, flood or gas-leaks and can automatically raise an alarm. PIR (passive infrared) detectors can be incorporated to provide intruder monitoring or alert if someone has left their bed or home or has failed to return safely within a predetermined timeframe.

Benefits

- ✓ **24 hour monitoring and support** - round the clock reassurance to support independent living
- ✓ **Multiple management options** - with event-based reminders, recorded messaging, customised alerts and alarm response options available to help manage care and support
- ✓ **Safety and security** - with a range of sensors to monitor events in the home environment, inactivity or intruders
- ✓ **The Lifeline unit forms the backbone for several packages** including the : Basic Package; Falls Package and Smoke Package
- ✓ **Simple installation and configuration** - with a portable installer keypad to enable straightforward programming on site

*The Lifeline unit can also be acquired as a GSM unit, at a small additional cost and ongoing SIM charge - this means if you don't have a phone line, the unit will link to the monitoring centre via the mobile phone network.

Why Argenti?

We focus on using the latest digital and mobile technology to enable people to feel safe, secure and independent, giving them the freedom to live the life they choose. Our service is already benefiting over 18,000 customers across the South East.

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User features	Lifeline
Multiple positioning options - flat, table stand or wall mount (requires additional parts)	✓
High speech quality - with added automatic gain control	✓
Clear audible messages - providing clear and intuitive feedback to the user	✓
Optional local audible warnings - non-critical warnings such as mains failure can be turned off at night to avoid disturbing the user	✓
Technical call queuing - if the telephone is in use, non-critical calls (e.g. low battery warning) will be queued until after the call has ended, thereby not interrupting the call	✓
Ability to signal a 'beep' - if the user is unable to speak in the event of an alarm, they can press their personal trigger during an alarm call to signal to the monitoring centre	✓
GSM module compatible - enables the home unit to send alarm calls via mobile telephone networks where a normal telephone connection is not available (requires GSM Module 36600/07A)	✓
	✓
Safety features	
Pendant test reminder - automated test function to encourage pendant testing and reduce the impact of test calls on operator efficiency	✓
Radio interference monitor - detects continuous RF blocking and provides alarm call to monitoring centre in line with EN 50134	✓
Radio reliability - the EN 300 220-2 (2010) Category 1 radio receiver ensures that signals from sensors are reliably received	✓
Telecare sensor inputs - the number of sensors that can be linked to the home unit	15
Backup battery time - providing continuity of service during a power outage	40 Hours
869 MHz European Social Alarm frequency - compatible with a full range of telecare sensors	✓

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